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8495 Fontaine Blvd • Colorado Springs, Colorado 80925 • 719-390-7111 • [www.wwsonline.com](http://www.wwsonline.com)

March 1, 2021

**Subject: Water Account Shut-Offs**

Dear Widefield Water and Sanitation District Customer,

We would like to thank you for being a valued customer, and we understand it has been a difficult time during the COVID-19 pandemic.

In April, the District will resume account shut-off procedures for non-payment. You are receiving this letter because your account is past due. If you are unable to pay your past due balance in full, the District urges you to contact our office to request a payment arrangement. If a payment is not received, your water will be shut-off on April 8, 2021.

We will continue to follow the Colorado Governor's Executive Order regarding public utility customers.

If you need assistance or are having a difficult time paying your bill, please reach out to our Customer Service Team at 719-390-7111 or by email to [customerservice@wwsonline.com](mailto:customerservice@wwsonline.com) who can provide you a list of resources that may be able to help during this difficult time.

Sincerely,

Widefield Water and Sanitation District