

Bill ID

Use this ID to register for online account access. Sign up for e-statements, view account information, or make a payment

Consumption and Tier Charges

These charges are billed in arrears, based on water use from the meter read start to end date and calculated per 1,000 gallons. Tier 1 starts at 20,000 gallons, and Tier 2 begins at 60,000 gallons. These charges cover the costs of pumping, treating, and delivering water, as well as sewage collection and treatment.

Base Charges

Billed in advance, covering the fixed costs of staff and equipment to keep water and sewer services ready and available.

Capital Improvement Charges

Funds infrastructure upkeep and replacement, including pipelines, pump stations, water tanks, the disinfection plant, and the effluent export pipeline to the Carson Valley.

Admin Charges

Covers meter reading, customer service, and billing processing costs.

Defensible Space Fee

Contributes to annual defensible space work on District property to help protect Lake Tahoe, our water source.

Miscellaneous Charges

Includes late fees, backflow charges, service call fees, Waste Management Debt, etc., only billed as applicable.

Account Summary

- Previous Balance: Reflects the outstanding balance from your last billing statement.
- Payments: Shows all payments or credits applied to your account since the last statement.
- Total Current Charges: A summary of all charges incurred in the current billing cycle.
- Total Amount Due: The full amount due on the account as of the statement generation date.

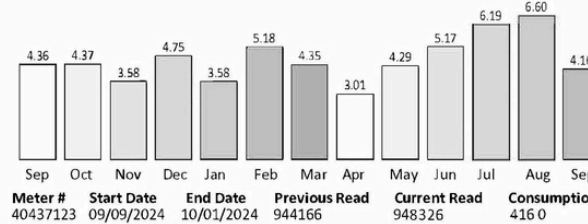
Bill ID# 0238 00012345
Last: Doe

IVGID Public Works . 1220 Sweetwater . Incline Village NV 89451 . OFFICE HOURS: M-F 8 AM to 4:30 PM
24 HR P: (775) 832-1203 . F: (775) 832-1260 . EMAIL: PW@IVGID.ORG . WWW.IVGIDPUBLICWORKS.ORG

DRINK TAHOE TAP®

POTENTIAL LEAK NOTIFICATION: The date your meter was read there appeared to be 24 hour continuous use at your property. For more information please visit our website: www.ivgidpublicworks.org.

Consumption in Thousands of Gallons



CONSUMPTION FOR MEDIAN SINGLE FAMILY USER DURING CURRENT MONTH: 5785

YOUR PROPERTY WAS/WILL BE LIENED ON 04/22/2024

Your balance will be deducted automatically on 11/15/2024. Please call (775) 832-1203, 24 hours a day 7 days a week, in case of a water or sewer emergency.

Service Address	Account Number	Billing Start Date	Billing End Date
1234 Main Street	01234567-04	10/19/2024	11/18/2024

RATE TABLE	
Water Base x CAF x Users*	\$20.10
Water Capital Imprv x CAF x Users*	\$20.92
Water Admin - per account	\$4.66
Water Use	\$2.22/1,000 gal
Tier 1 Use > 20K x CAF x Users*	\$3.55/1,000 gal
Tier 2 Use > 60K x CAF x Users*	\$4.14/1,000 gal
IRRI & PSRI - Water Use	\$3.15/1,000 gal
IRRI - Tier 1 Use > 20K x CAF x Users*	\$5.04/1,000 gal
IRRI - Tier 2 Use > 60K x CAF x Users*	\$5.87/1,000 gal
Sewer Base x CAF x Users*	\$36.50
Sewer Capital Imprv x CAF x Users*	\$31.45
Sewer Admin - per account	\$4.66
Sewer Use	\$5.37/1,000 gal
Commercial - Sewer Use	\$6.35/1,000 gal
Defensible Space x Users*	\$1.05

* Note: Single Family Residential CAF=1 Users=1

Online Account Access is available on our website! Use it to view your current balance, update your mailing address and contact information, view statements and meter reads, or make payments.

Never forget a payment again! It is FREE to sign up for auto payment of your bill from a checking account. Visit our website or contact our office for more information.

Visit our website for detailed information on rate studies, charge descriptions & how to read your bill.

Delinquent charges shall be subject to a 10 % penalty. Charges become delinquent the day after their due date. Late fees are charged if payment is not received by the last day of the month it was due.

Email addresses which have been provided on accounts will be used to send out courtesy notifications from Public Works. If you wish to add/remove your email please contact our office.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT



Service Address 1234 Main Street
Account Number 01234567-04
Due Date 11/15/2024
Amount Due \$150.96

Amount Enclosed

Please, No staples or paperclips

DO NOT PAY - PAID BY AUTOMATIC BANK TRANSFER

Remit to:

IVGID Public Works
1220 Sweetwater Rd
Incline Village NV 89451-9214



02121103040000150965

DRINK TAHOE TAP

We proudly provide high-quality, great-tasting drinking water directly to your tap.

Potential Leak Notification

If your meter shows continuous water use over a 24-hour period before the meter reading date, this may indicate a leak at your property.

Consumption Graph & Meter Read Details

This section displays your meter number, read dates, and usage. Check for any unusual increases, which may signal a leak or unexpected water use.

Median Single Family User

Use this data to compare your water use with the median user for the current month.

Lien Notification

If a lien is pending or recorded on your property, a notification will appear here.

Special Message Section

Check here for monthly updates. Auto pay customers will also see a specific auto pay notice in this section.

Due Date

Payments are due on the 15th of each month (or the next business day if it falls on a weekend).

Do Not Pay

A "Do Not Pay" message appears if you have auto pay set up on your account.

Shutoff Notification

If you have two months of unpaid bills, a shutoff notice will appear. Water service will be discontinued if payment isn't received by the specified date.