

TOILET AND SPRINKLER SYSTEM LEAKS –HELPFUL HINTS



- ◆ One of the most common leaks (and one that can go un-noticed), is a toilet. A leaking toilet can increase a monthly water bill drastically. They are hard to hear and see. The District recommends checking your toilets regularly for leaks. Below are a few basic steps to help you determine if you have a leaking toilet:
 1. Remove the tank lid and check the water level.
 2. Add several drops of food coloring (or dye strips provided by the District) to the tank. Be sure to add enough coloring to change the color of the water in the tank.
 3. Wait approximately 30 minutes and check the color of the water in the bowl. If the water shows any color change, you have a leaking toilet.

If you have to “jiggle” the handle to stop the toilet from continuous filling—it’s time to repair it.

- ◆ If you think you may have a leak in your sprinkler system, look for sprinkler heads in a zone that aren’t working or that have very low pressure. You’ll likely find the leak or water line issue somewhere between a working sprinkler head and several non-working ones, especially if that area stays wet and soggy.

For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.



PER DISTRICT RULES AND REGULATIONS, EXHIBIT A, SECTION 5:

Should you need to call a private sewer service company for any reason, you must also contact our Sanitation Plant so our personnel can be standing by in order to trap any material discharging from your service line into the main. Failure to contact the Sanitation Plant, (719) 392-8848 may result in costly damages which you and the private sewer service may be required to pay.

WIPES CLOG PIPES!

Clogs from paper towels, wipes, rags, and other items trap grease and cause sanitary sewer overflows. Only flush the three P's:

PEE
Pee and poo are treated at our local wastewater plants.

PAPER
Toilet paper breaks down in water.

POO
Poo breaks down and doesn't clog our wastewater pipes.

DID YOU KNOW???

Many homeowner insurance policies **DO NOT** include sewer coverage automatically, but they can be added.

Damaged sewer lines can be expensive and inconvenient to repair.

Call your insurance company for more information.

8495 Fontaine Blvd., Colorado Springs, CO 80925 , Office Hours: 8:00 am to 5:00 pm , Phone: 719-390-7111, Fax: 719-390-1409



Water Emergency After Hours: 719-392-5534 Wastewater Emergency After Hours: 719-392-8848

customerservice@wwsonline.com

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