



## HOW DOES FOG CAUSE DAMAGE?

- Fat, oil or grease in liquid form cools, congeals and clings to the inside of the sewer pipes.
- Over time, these substances can block pipes completely and the waste water will not be able to flow into the sewer system.

**Please do not flush these items down the toilet or drain:**

1. **Wipes (even flushable)**
2. **Paper towels**
3. **Trash**
4. **Cotton balls**
5. **Feminine hygiene products**
6. **Condoms**
7. **Dental Floss**
8. **Cotton swabs**
9. **Hair**
10. **Cigarette butts**
11. **Kitty Litter**

**Garbage Disposals were Not Made for these:**

1. **Coffee grounds**
2. **Egg shells**
3. **Fruit and vegetable peels**



**DID YOU KNOW???**

Many homeowner insurance policies **DO NOT** include sewer coverage automatically, but they can be added.

Damaged sewer lines can be expensive and inconvenient to repair.

**Call your insurance company for more information.**

If you are replacing a water or sewer service line, please note that the District's Rules and Regulations located on our website at [www.wwsdonline.com](http://www.wwsdonline.com), Section 5, Boring/Excavation/Directional Drilling, requires you to contact 811 for line locates before any work is to begin. This is a free service. If you have any questions, please reach out to our Customer Service at 719-390-7111.

**Residential Sewer Charges are Established by a**

### Winter Determination Period Average


- All residential Wastewater rates are established using the average water volume billed during the Winter Determination period.
- The Winter Determination Period is defined as the December, January, and February bill dates. These months were selected because they typically have the lowest volume of water usage and best reflect interior water usage being returned to the District's Wastewater Plant for treatment.

**Try to conserve water as much as possible during the winter determination period to help lower your wastewater average for next year!**

For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.


## WIPES CLOG PIPES!

Clogs from paper towels, wipes, rags, and other items trap grease and cause sanitary sewer overflows. Only flush the three P's:



**PEE**

Pee and poo are treated at our local wastewater plants.



**PAPER**

Toilet paper breaks down in water.



**POO**

Poo breaks down and doesn't clog our wastewater pipes.

### LIABILITY IMMUNITY

The Widefield Water and Sanitation District is a political subdivision and quasi municipal corporation of the State of Colorado. Under Colorado statutes, unless negligence is proven, the District is immune from liability for the operation of its utility system (per the Colorado Governmental Immunity Act §§ 24-10-101, et seq.).

The reason that the above liability immunity exists, in part, is because all public utilities periodically experience problems with the public utility system, whether it is a sewer plug, or water pressure fluctuation. If public utilities paid for all water or sewer related incidents that occur on private property, the water and sewer rates would be very expensive. It is much less expensive for customers to take out additional insurance on their homeowners' policy that includes coverage for incidents that periodically occur in the public utility.

8495 Fontaine Blvd., Colorado Springs, CO 80925 , Phone: 719-390-7111, Fax: 719-390-1409 (Office Hours: 8:00 am to 5:00 pm)

Water Emergency After Hours: 719-392-5534 Wastewater Emergency After Hours: 719-392-8848



[customerservice@wwsdonline.com](mailto:customerservice@wwsdonline.com)