THE DISTRICT RECOMMENDS CUSTOMERS CLEAN THEIR PRIVATE SEWER LATERAL EVERY 2-3 YEARS

PER DISTRICT RULES AND REGULATIONS, EXHIBIT A,

SECTION 5:

Should you need to call a private sewer service company for any reason, <u>you must</u> also contact our Sanitation Plant so our personnel can be standing by in order to trap any material discharging from your service line into the main.

Failure to contact the Sanitation Plant, (719)392-8848 may result in costly damages which you and the private sewer service may be required to pay.



For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.



LIABILITY IMMUNITY

The Widefield Water and Sanitation District is a political subdivision and quasi municipal corporation of the State of Colorado. Under Colorado statues, unless negligence is proven, the District is immune from liability for the operation of its utility system (per the Colorado Governmental Immunity Act §§ 24-10-101, et seq.).

The reason that the above liability immunity exists, in part, is because all public utilities periodically experience problems with the public utility system, whether it is a sewer plug, or water pressure fluctuation. If public utilities paid for all water or sewer related incidents that occur on private property, the water and sewer rates would be very expensive. It is much less expensive for customers to take out additional insurance on their homeowners' policy that includes coverage for incidents that periodically occur in the public utility.



8495 Fontaine Blvd., Colorado Springs, CO 80925 , Office Hours: 8:00 am to 5:00 pm , Phone: 719-390-7111, Fax: 719-390-1409

Water Emergency After Hours: 719-392-5534 Wastewater Emergency After Hours: 719-392-8848

customerservice@wwsdonline.com