

**THE DISTRICT RECOMMENDS CUSTOMERS CLEAN THEIR
PRIVATE SEWER LATERAL EVERY 2-3 YEARS**

**PER DISTRICT RULES AND REGULATIONS, EXHIBIT A,
SECTION 5:**



Should you need to call a private sewer service company for any reason, **you must** also contact our Sanitation Plant so our personnel can be standing by in order to trap any material discharging from your service line into the main.



Failure to contact the Sanitation Plant, (719)392-8848 may result in costly damages which you and the private sewer service may be required to pay.

WIPES CLOG PIPES!

Clogs from paper towels, wipes, rags, and other items trap grease and cause sanitary sewer overflows. Only flush the three P's:

PEE
Pee and poo are treated at our local wastewater plants.

PAPER
Toilet paper breaks down in water.

POO
Poo breaks down and doesn't clog our wastewater pipes.

For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.

As a reminder, Widefield Water & Sanitation District (The District) staff are the only authorized persons to shut off water or turn water back on at a property using the District's outside curb stop. Anyone found in violation of District Rules & Regulations Section 8.19 may be assessed a tampering fee in the amount of \$500.00 per violation.

Section 8.19 of the District's Rules and Regulations state: **Tampering Fee. The District may impose a fee to be established by the Board of Directors, to be charged to any Owner, Customer, or Developer who tampers with, in any manner, District owned property including without limitation, meter pits, meters, yokes, meter pit lids, stop boxes, remotes and other District owned property, that will be assessed in addition to any actual repair charges incurred by the District. The District may shut off or disconnect service to any property benefited by such District owned property for failure to pay the tampering fee and all repair charges to restore the damaged or tampered with facilities.**

LIABILITY IMMUNITY

The Widefield Water and Sanitation District is a political subdivision and quasi municipal corporation of the State of Colorado. Under Colorado statutes, unless negligence is proven, the District is immune from liability for the operation of its utility system (per the Colorado Governmental Immunity Act §§ 24-10-101, et seq.).

The reason that the above liability immunity exists, in part, is because all public utilities periodically experience problems with the public utility system, whether it is a sewer plug, or water pressure fluctuation. If public utilities paid for all water or sewer related incidents that occur on private property, the water and sewer rates would be very expensive. It is much less expensive for customers to take out additional insurance on their homeowners' policy that includes coverage for incidents that periodically occur in the public utility.



8495 Fontaine Blvd., Colorado Springs, CO 80925 , Office Hours: 8:00 am to 5:00 pm , Phone: 719-390-7111, Fax: 719-390-1409

Water Emergency After Hours: 719-392-5534 Wastewater Emergency After Hours: 719-392-8848

customerservice@wwsonline.com