

LIABILITY IMMUNITY

The Widefield Water and Sanitation District is a political subdivision and quasi municipal corporation of the State of Colorado. Under Colorado statues, unless negligence is proven, the District is immune from liability for the operation of its utility system (per the Colorado Governmental Immunity Act §§ 24-10-101, et seq.).

The reason that the above liability immunity exists, in part, is because all public utilities periodically experience problems with the public utility system, whether it is a sewer plug, or water pressure fluctuation. If public utilities paid for all water or sewer related incidents that occur on private property, the water and sewer rates would be very expensive. It is much less expensive for customers to take out additional insurance on their homeowners' policy that includes coverage for incidents that periodically occur in the public utility.

The District strongly recommends that customers research what their insurance covers and if it is adequate should they experience a water pressure, or sewer backup, problem.



For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for the weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.



HOW DOES FOG CAUSE DAMAGE?

- Fat, oil or grease in liquid form cools, congeals and clings to the inside of the sewer pipes.
- Over time, these substances can block pipes completely and the waste water will not be able to flow into the sewer system.



Please do not flush these items down the toilet or drain:

1. Wipes (even flushable)
2. Paper towels
3. Trash
4. Cotton balls
5. Feminine hygiene products
6. Condoms
7. Dental Floss
8. Cotton swabs
9. Hair
10. Cigarette butts
11. Kitty litter

Garbage Disposals were Not Made for these:

1. Coffee grounds
2. Egg shells
3. Fruit and vegetable peels

PER DISTRICT RULES AND REGULATIONS, EXHIBIT A, SECTION 5:

Should you need to call a private sewer service company for any reason, you must also contact our Sanitation Plant so our personnel can be standing by in order to trap any material discharging from your service line into the main. Failure to contact the Sanitation Plant, (719) 392-8848 may result in costly damages which you and the private sewer service may be required to pay.

8495 Fontaine Blvd., Colorado Springs, CO 80925 , Office Hours: 8:00 am to 5:00 pm , Phone: 719-390-7111, Fax: 719-390-1409