

WINTER WILL BE HERE BEFORE WE KNOW IT!

Did you know that our sprinkler systems are the longest lasting appliance in our homes?? Therefore it is imperative for us to maintain them. In the winter, many people just turn off their sprinkler system and let it drain out. In that instance, we're just hoping that evaporation takes place in the ground. Crossing our fingers nothing happens after the first freeze in the Colorado Front Range. The District highly recommends we blow out our sprinklers each year to avoid freeze damage throughout the winter months.

For customers who have had their water service disconnected for non-pay, once payment has been received the District will only restore service from 8:00 am until 6:00 pm Monday through Friday and 8:00 am until 3:00 pm Saturday and Sunday. A \$50.00 After Hours Fee will apply for weekend restoration of service. If you want your water service restored during these times, please call 719-392-5534.



◆ One of the most common leaks (and one that can go un-noticed), is a toilet. A leaking toilet can increase a monthly water bill drastically. They are hard to hear and see. The District recommends checking your toilets regularly for leaks. Below are a few basic steps to help you determine if you have a leaking toilet:

1. Remove the tank lid and check the water level.
2. Add several drops of food coloring (or dye strips provided by the District) to the tank. Be sure to add enough coloring to change the color of the water in the tank.
3. Wait approximately 30 minutes and check the color of the water in the bowl. If the water shows any color change, you have a leaking toilet.

If you have to "jiggle" the handle to stop the toilet from continuous filling—it's time to repair it.

◆ If you think you may have a leak in your sprinkler system, look for sprinkler heads in a zone that aren't working or that have very low pressure. You'll likely find the leak or water line issue somewhere between a working sprinkler head and several non-working ones, especially if that area stays wet and soggy.

DID YOU KNOW???

Many homeowner insurance policies **DO NOT** include sewer coverage automatically, but they can be added.

Damaged sewer lines can be expensive and inconvenient to repair.

Call your insurance company for more information.

Residential Sewer Charges are

Established by a

Winter Determination Period Average

- All residential Wastewater rates are established using the average water volume billed during the Winter Determination period.
- The Winter Determination Period is defined as the December, January, and February bill dates. These months were selected because they typically have the lowest volume of water usage and best reflect interior water usage being returned to the District's Wastewater Plant for treatment.

Try to conserve water as much as possible during the winter determination period to help lower your wastewater average for next year!

TOILET AND SPRINKLER SYSTEM LEAKS –HELPFUL HINTS

8495 Fontaine Blvd., Colorado Springs, CO 80925 , Office Hours: 8:00 to 5:00 pm , Phone: 719-390-7111, Fax: 719-390-1409

Water Emergency After Hours: 719-392-5534 Wastewater Emergency After Hours: 719-392-8848



customerservice@wwsdonline.com

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